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# Quick Start Guide: Appraiser

### Accessing Appraisal Toolkit for Nurses

You may be invited to register with Appraisal Toolkit for Nurses as an appraiser by your organisation. If you have not received an invite and would like to access the site as an appraiser, contact our Customer Support Team on **0845 113 7333** or email us at nurses-appraisals-enquiries@clarity.co.uk.





### Your Homepage





## Your Appraisals

	Appraisal To	OOlkit Dr Nurses	Hom	e Messages	Appraisals Appr	aisal Meetings Help		Click the headings in this menu bar to navigate through Appraisal Toolkit for
Use the navigation bar to move to different sections of Appraisal Toolkit for Nurses	Current Appraisals	Appraisals This section provides you with an overview listing each of your appraisees and their current appraisal status. You can search for individual appraisees by name, NMC Pin, or appraisal due date using the Search function, and also access your appraisees' personal details and completed appraisals in the table.					Nurses	
		<ul> <li>Apprais</li> </ul>	ee Name, Email	or NMC Pin	× Search			appraisal using the
This table holds all of your appraisees. Click		Show More Options					search function	
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their details or View to see their submitted appraisal		₴ н 4 1 н н		Displaying items 1 - 1 of 1				
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Displaying items 1 - 1 of 1







# FAQs

#### How do I change my email address/username?

• To change your username/email address, please contact our Customer Support Team on **0845 113 7333** or <u>nurses-appraisals-enquiries@clarity.co.uk</u>.

#### The system won't accept my username and/or password, what do I do?

There could be a number of reasons why you are be unable to Log in to Appraisal Toolkit for Nurses. The most common issues are listed below:

- Your Username is incorrect:
  - o Using the wrong username
  - Typos in the Username
  - $\circ$  Including Spaces at the beginning or end of your username
- Your Password is Incorrect
  - Using the Wrong Password
  - Misspelling your Password
  - Your password is case sensitive you may not be including the correct Uppercase, lowercase, letters, numbers and characters (your password must contain seven characters, including at least one number and one special character (? /! £ \$ % & \* \# @ ~)
- You are locked out
  - o Entering the incorrect password 3 times locks out an account

If you have been locked out or are having difficulty with your user credentials, please contact the Customer Support Team on **0845 113 7333** or <u>nurses-appraisals-enquiries@clarity.co.uk</u>. You will be asked to provide your full name, NMC number and answer to your security question before your password can be reset.